IN THE LOOP

OFFICIAL NORTH CAROLINA RATE BUREAU AGENT NEWSLETTER



Happy New Year! January 2024

Please take a few minutes to review, as some of the content may impact your business and how you respond to the needs of your clients.

As always, our associates are available to assist with your questions and concerns. Our phone number, (919) 582-1056 is the quickest and easiest way to contact us. We can also be reached by email at <u>support@ncrb.org</u>.

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Workers Compensation Updates

The loss cost filing approved by the North Carolina Commissioner of Insurance to become effective April 1, 2024 provides the approved prospective loss costs, rating values, and miscellaneous rating values, including some of the miscellaneous values below. The approved prospective loss costs and a copy of the original reference filing can be found on the NCRB website located <u>here</u>.

Executive Officer Payroll

Executive Officer Payroll maximum and minimum will increase effective 4/1/2024:

- Maximum Payroll effective 4/1/2024
- Weekly: \$2,300 / Annually: \$119,600
- Minimum Payroll effective 4/1/2024
- Weekly: \$1,150 / Annually: \$59,800

Partners, Sole Proprietor and Members of LLC's Payroll

Annual Payroll used to determine premium will increase effective 4/1/2024:

Annually: \$59,300

Experience Rating Premium Eligibility

Applicable for ratings effective 4/1/2024 and subsequent:

\$13,500 / \$6,750

Eligibility Search

Discover a powerful resource provided by the NC Rate Bureau – a tool granting agencies instant access to the eligibility status of their insureds. Curious to learn more? We're eager to demonstrate its capabilities for you!

<u>Step 1</u>: The user will log into our online portal. Once the web portal is open, the user will navigate to the Workers Comp tab. The system will display a drop-down list where the user will select the ManageAR tab. This will redirect the user to ManageAR.

INSURA	NCRB-NCRF-NCIGA	NCRB	• NCRF • NCIGA			
-	Morgan Willhite	Welcome to the Web App	alication Portal			
		Velcome back Morgan. The last time you accessed this system was on 10/18/2022 at 10:50AM. The web				
\geq		applications you are authorized to ac	cess are listed in the Main Menu.			
문	Home					
	NCRB.org					
A.	Personal Lines					
	Workers Comp	Depon Report				
ž	General	Eventionen Med Leeleve				
РС	Help	Experience Mod Ebokup				
전	Logoff	ManageAR				
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		NOA				
		WCRatings				
		ManageOwnership				
		2910 Sumner Boulevar © Copyright 2022, North Carolina Rate Bu	d. Raleigh. NC 27616 Phone: (919) 783-9790 www.norb.org reau. North Carolina Reinsunce Facility. North Carolina Guaranty Association <u>Privacy Policy</u> <u>Terms of Use</u>			

Step 2: Once ManageAR is open, the Eligibility Search tool can be accessed two ways: The first way the user can access the eligibility search tool is by clicking the Eligibility Search tab located on the left- hand side of the screen. This will redirect the user to the search tool.

NORTH CAROLINA RATE BUREAU	ManageAR
MORGAN WILLHITE 10/18/2022	ADMIN - TOOLS - ALERTS HELP NCRB.ORG BACK TO PORTAL
Search EZ Ouote Elingibility Search New Application	Vielcome MORGAN WILHITE! Alerts - Review daily as items are continually updated. Listed below is important information that should be reviewed before continuing.

The second way the user can access the eligibility search tool is by clicking on the tools tab located at the top of the screen. This will display a dropdown where the user can select the Eligibility Search tab. This will redirect the user to the search tool.



Step 3: Users can conduct searches by entering both the insured FEIN/SSN and Applicant Name simultaneously. Please be mindful that the search fields are case-sensitive. For optimal results, the user should initially search by the applicants FEIN (9-digit Federal Employer Identification Number) or Social Security Number.

NORTH CAROLINA RATE BUREAU	ManageAR				
MORGAN WILLHITE 10/18/2022	ADMIN ¥ TOOLS ¥ ALERTS HELP INCRELORG BACK TO PORTAL				
Search FZ Quote	Eligibility Search Use any combination of the fields below to search for an eligible applicant.				
Eligibility Search	FEIN(SSI: AND/OR Applicant Name: *				
New Application					
(1) (1)	Policy Number:				
Ξ	Maling Address: Foreign Address?				
	City: State: NC 🗸 Zip Code:				
	Search Clear				
	Search Results Click the arrow in the left hand column to expand the row and view any outstanding non-compliance issues for the employer.				
	If you do not see the applicant you are looking for listed below, please use the link in the main menu to start a new application.				
1	Eigibility status may take up to 48 hours to be updated once NCRB has been notified by the carrier. If you believe the information displayed below is incorrect, please contact the Information Center at <u>support/Berthery</u> or 919-582-1056.				
ž.	Eligibility status is based on non-compliance data from the last 5 years only. If an applicant is deemed not to be in good faith for coverage due to an issue greater than 5 years old, carriers have the authority to deny coverage after an assignment is made.				

Step 3a: If the user enters the applicants FEIN or Social Security Number and is prompted with a "No Data to Display" error message, the user should clear their search by clicking the "Clear" Tab located on the right-hand side of the screen.

Search	Eligibility Search Use any combination of the fields below to search for an eligible applicant.
EZ Quote Eligibility Search	FEIN(SSI: * AND)OR Applicant Name: *
ew Application	
	Policy Number:
	Naling Address: Foreign Address?
	Chyr State NC V Zp Code
	Search Clear
	Search Results

Step 4: Following a search by the applicants FEIN or SSN, the user can search for applicant eligibility by providing the complete legal applicant name or business name. (Note: The Applicant Name field is case sensitive so to ensure the best search results it is recommended that the agent provides the full applicant name or business name without the use of punctuation or typos.)

NORTH CAROLINA RATE BUREAU	ManageAR				
MORGAN WILLHITE 10/18/2022	ADHIN + TOOLS + ALERTS HELP INCRB.ORG BACK TO PORTAL				
Search EZ Quote	Eligibility Search Use any combination of the fields below to search for an eligible applicant.				
Eligibility Search	PERUSSI: ARD/OR Applant Name *				
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	Search Results Cick the arrow in the left hand column to expand the row and view any outstanding non-compliance issues for the employer.				
	If you do not see the applicant you are looking for listed below, please use the link in the main menu to start a new application.				
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N.	Eligibility status is based on non-compliance data from the last 5 years only. If an applicant is deemed not to be in good faith for coverage due to an issue greater than 5 years dd, carriers have the authority to deny coverage after an assignment is made.				

Optional step: The user also has the ability to further narrow their search by providing the applicants policy number, mailing address, city, state where the coverage is requested, or zip code (Note: these fields are not required to perform the search).

NORTH CAROLINA	ManageAR
MORGAN WILLHITE 10/18/2022	ADMIN + TOOLS + ALERTS HELP INCREADING BACK TO PORTAL
Search EZ Quote	Eligibility Search Use any combination of the fields below to search for an eligible applicant.
Eligibility Search	FEIN/SSN: AAD/OR Applicant Name: *
New Application	
10	Policy Number:
Σ	Maling Address: Foreign Address?
	City: State: NC V Zip Code:
	Search Ocar
	Search Results

Step 5: The search results will display at the bottom of the screen. To view the eligibility status, the user will click on the grey arrows located on the left-hand side of the screen to expand all the rows. The system will display the last five policies for that employer.

	Search Results Click the arrow in the left hand column to expand the row and view any outstanding non-compliance issues for the employer.						
	If you do not see the applicant you are looking for listed below, please use the link in the main menu to start a new application.						
	Eligibility status may take up to 48 hours to be updated once NCRB has been notified by the carrier. If you believe the information displayed below is incorrect, please contact the Information Center at <u>support@incrb.org</u> or 919-582-1056.						ι.
	Eligibility status is based on non-compliance data from the last 5 years only. If an applicant is deemed not to be in good faith for coverage due to an issue greater than 5 years old, carriers have the authority to deny coverage after an assignment is made.						
			Employer Name	Address	City	State	Zip
\subset)	GINOS TR			CHARLOTTE	NC	28214
	÷	GINOS TR			CHARLOTTE	NC	28216

Step 6: Once the row is expanded, the user can view the employer's eligibility status located on the right-hand side of the screen listed under the "status" tab. The system will display the last five policies for a given employer so it is important to display all policies listed.



For an instructional video of how to use the Eligibility Search tool please click <u>here</u>.

Company Contact Form

Should there be any updates in your company's operations, please take a moment to fill out our company contact form located <u>here</u>. Your completion of this form ensures precise distribution of circulars, reports, and newsletters to all the members within your company.